RECOMMENDATIONS FROM THE 5TH RGW4S MEETING

CONCERNING THE REGIONAL ENTITIES:

TO THE ROCB-WCA:

- Send an invitation letter to the RWG for ICT for all the Focal Points’ meetings concerning the capacity building of the WCO-WCA Region;
- Develop a regional model of a strategical Dashboard which combines all customs’ professions, - with the Ivory Coast and The Gambia. Deadline: 6 months.
- Develop the functional and technical specifications of a computer module for Human Resources management, - with The Gambia, Mali and Niger;

TO THE RILO FOR WEST AFRICA:

- Develop the specifications for the automation of litigation, risk management and selectivity, and submit it to the RWG for ICT.

CONCERNING NEW TECHNOLOGIES

TO THE CUSTOMS ADMINISTRATIONS OF CAPE VERDE, IVORY COAST AND NIGERIA (SUPPORTING COUNTRY):

- Make a study on new technologies such as the block chain, big Data, drones, mobile phones etc., which can impact on the activity of the customs profession, make the costs clear in this study. Deadline: 6 months.

TO THE UNCTAD:

- Draft an agenda for the implementation of ASYCUDA, the stock management module and auctions. Deadline: 3 months.

TO THE CUSTOMS ADMINISTRATIONS:

- Implement the automation of procedures while emphasizing on the introduction of Single Windows;
- Establish an early risk management system.
CONCERNING THE RWG’S STRUCTURES:

TO THE RWG’S COMMISSIONS:

- Work in collaboration with the RWG for ICT’s secretariat to bring all Member States to answer the surveys that are sent to them on time.
- Make the Forum dynamic again as well as the Whatsapp group in the context of regional discussions.

TO COMPUTER INFORMATION OFFICES IN CHARGE OF THE COMMISSIONS:

- Develop the commission’s action plans within three months;

TO COMPUTER INFORMATION OFFICES:

- Ensure the participation of the Commissions to the tasks by designating internal collaborators to implement the activities of the Commissions.

TO THE RWG’S CHAIR:

- Monitor the efficiency of the Commissions.

CONCERNING UNCTAD’S TECHNICAL ASSISTANCE:

TO THE ROCB-WCA & THE RWG ICT:

- **In the medium term:**
  - Develop an action plan to build capacity to encourage the appropriation of ASYCUNDA, within a dialog between all Member States;
  - Include in this plan the functional aspects and the deadlines;
  - Make the level of training for operations, the development and the control of modules appear in the plan;
  - Send this plan to UNCTAD who will evaluate its financial cost;
  - Submit the financially evaluated plan to the Vice Chair which will seek for funds; Deadline: 6months

- **In the short term:**
  - Capitalize UNCTAD’s trainings which some countries benefit from, within the framework of Conventions and bilateral relations, while
informing and associating other countries, in order to build capacity for their agents.

**CONCERNING IT SECURITY:**

**To the Customs Administrations:**

- Implement within the CIOs a Structure or a Manager for IS Security (RSSI), in charge of the computer security, in order to manage all security related issues;
- Implement a strategical plan for IT security;
- Lead awareness campaigns on IT security;
- Adopt a quality approach;
- Proceed to security assessment by external entities, on a regular basis, on the Information Systems;

**To the RWG’s Commission for Governance:**

- Develop a draft strategic plan on IT security, which will be submitted with all the administrations for approval.