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1. CREATION
2. OPERATIONS
3. PERFORMANCES
4. PERSPECTIVES
1. CREATION

- Project initiation: 1996
- End of development: 1999
- Creation of the GIE GAINDE 2000: 2002
2. SINGLE WINDOW OPERATIONS
- 51 stakeholders
- 672 clients
- 2000 users
3. PERFORMANCES
Compared evolution of time of Processing and time of stay of files in Orbus in MARCH 2019.
AVERAGE TIME OF PROCESSING PER STACKHOLDERS IN LESS THAN 24 HOURS

Connected poles
% USE OF THE FACILITATION CENTER COMPARED TO ALL THE INITIATED FILES IN ORBUS
(IMPORT, EXPORT AND OTHER REGIMES)
3. PROVISION OF NEW MODULES

- Offline Initilisation of Document Collection
- Mobile Control of E-Documents
- SMS Notification Pull and Push Through USSD
- ORBUS Chat
**Beneficiaries:** Orbus users – Customs brokers and clearing agents.
**Beneficiaries:** all users connected to the platform.

MOBILE CONTROL OF E-DOCUMENT

- Access to electronic documents through QR code for verification
- Monitoring and history of all documents
- Perform control for confirmation of documents authenticity
**Beneficiaries:** all users of the ORBUS Single Window

- **SMS Notification Through USSD**
  - Status of document processing
  - **2 types of messages:**
    - **PULL:** message on demand
    - **PUSH:** intrusive message
  - Sharing of general information through SMS
Beneficiaries: all users of the ORBUS Single Window

ORBUS TCHAT

All platform stakeholders

Discussions

Information exchange and requests
4. PERSPECTIVES

DO BETTER AND MORE
THANK YOU